

Your CPS Group

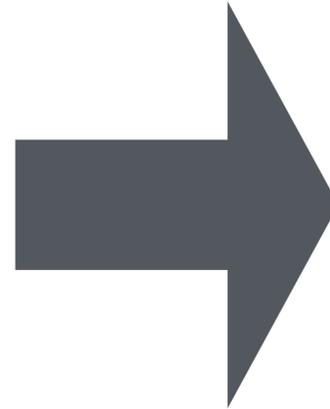
Facebook Troubleshooting

Reasons the link isn't working for you

...And potential remedies

PROBLEM

The email provided to CPS is not the email associated with your Facebook account



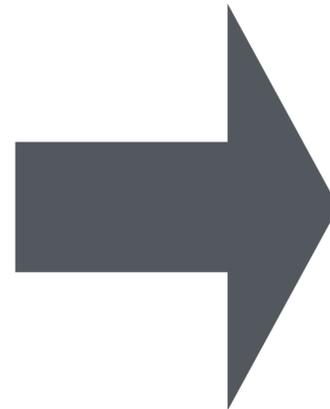
POTENTIAL SOLUTION

Make sure you provide us with the email you have on your Facebook account

- or -

Add the email provided to CPS as a second email to your Facebook account

You click the email link from your email app on your mobile device



1. Open an internet browser
2. Copy link into the browser

- or -

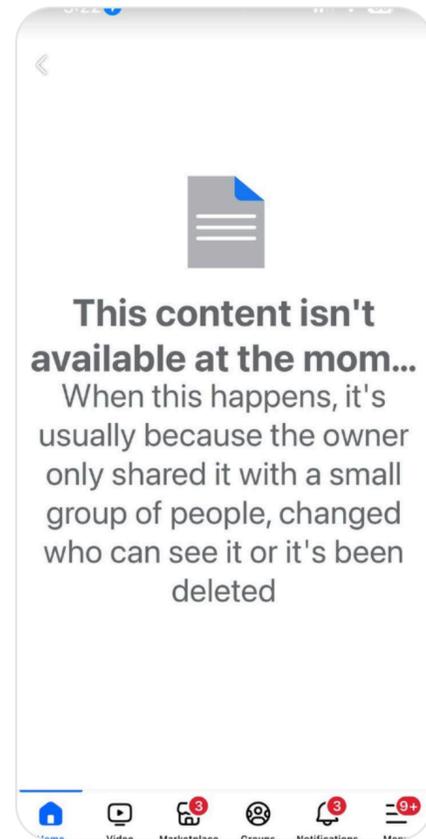
Click the link from a computer rather than a mobile device

- or -

Follow the instructions on the next 3 pages

From tablet or phone

If you get this
from the
email link...

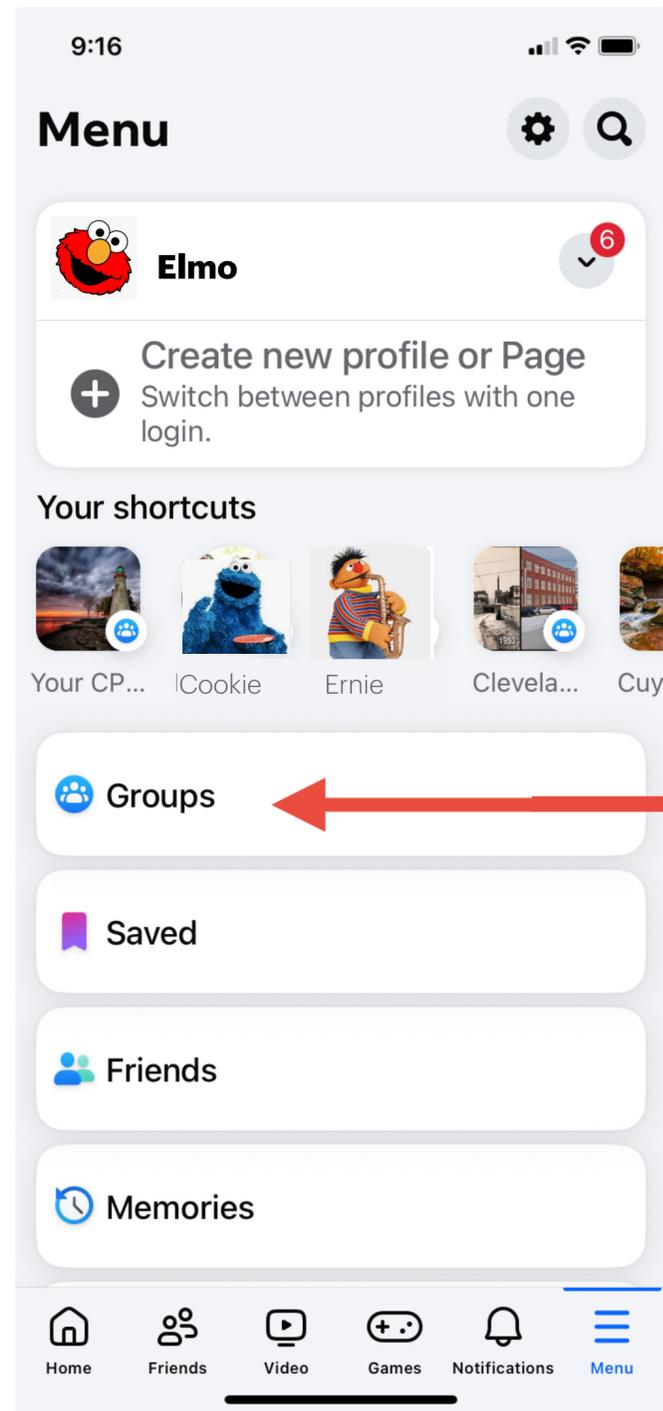


1

Go to the FB
app and click
"Menu"...



From tablet or phone, cont'd

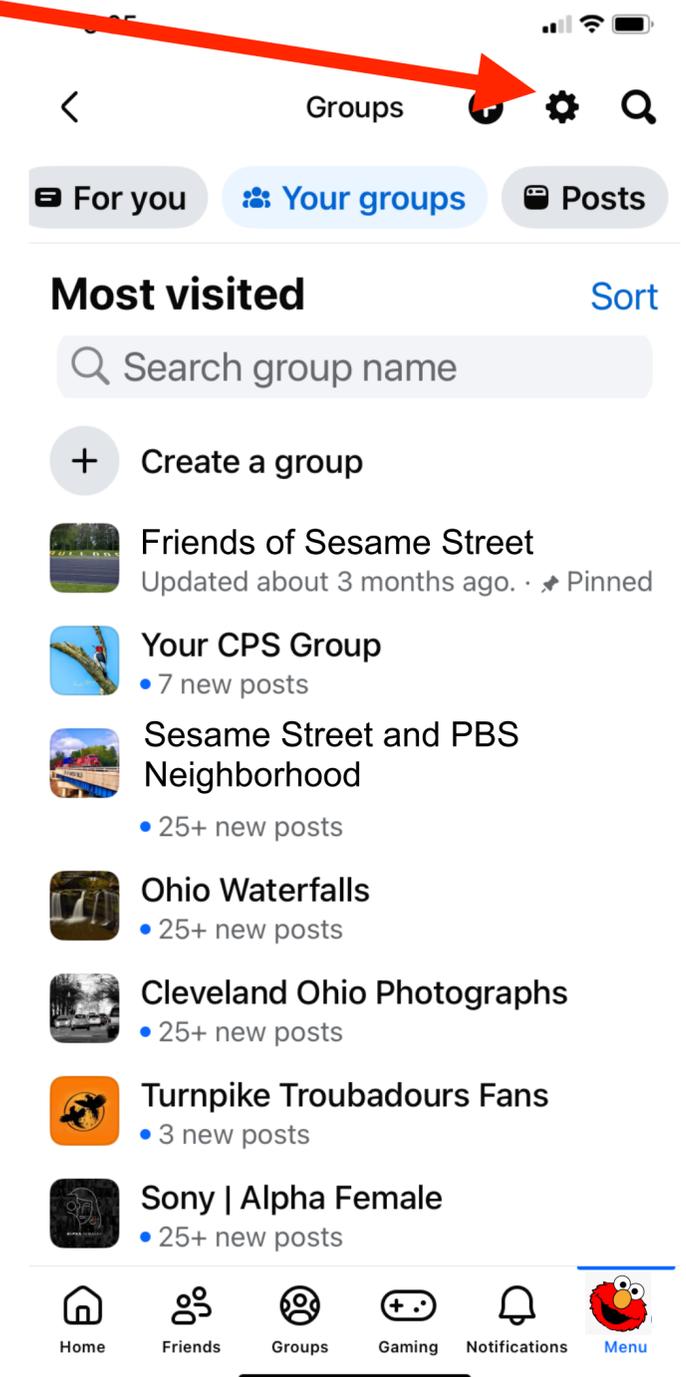


2

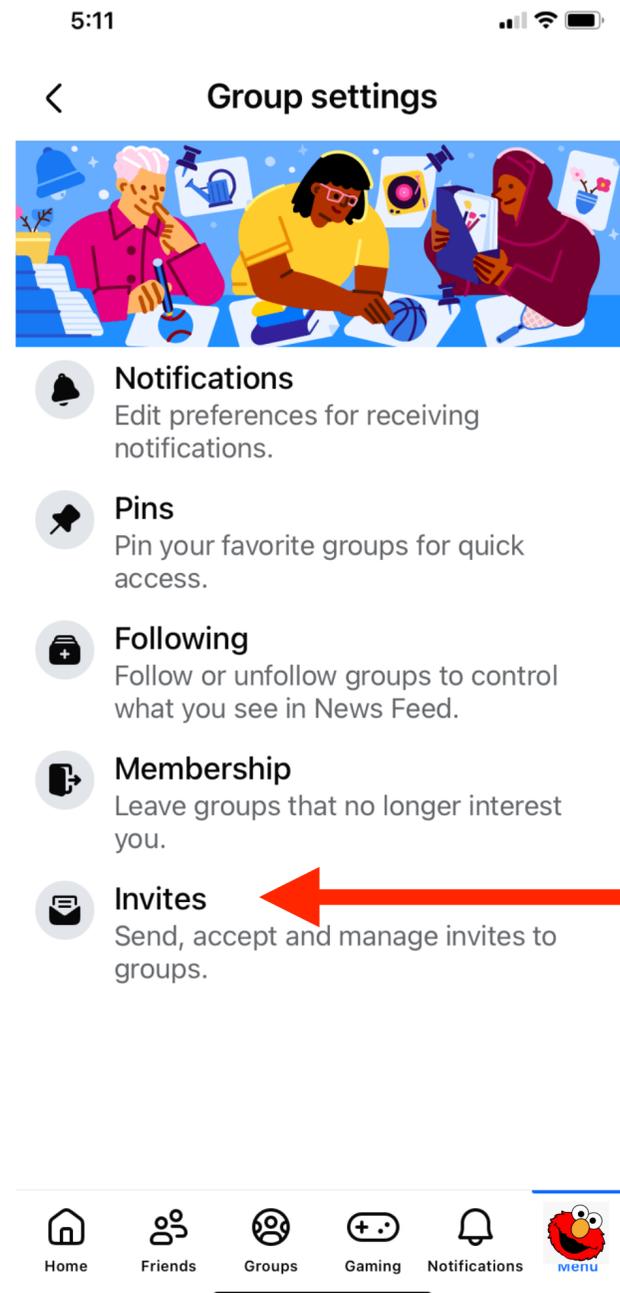
Click "Groups"

3

Click "Settings"



From tablet or phone, cont'd



4

Click "Invites"

5

Click "Join Group"

